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A detailed study on investment patterns for exploring the impact of social media on the financial behavior of Millennialss

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Abstract

In this day and age, social media plays a vital role in redefining the way we share information, communicate, and even make financial decisions. Social media has plenty of resources for making investment decisions, while also posing certain risks like impulsive spending and spreading misinformation. It is important to understand how young investors use social media for making informed decisions. Considering the increasing use of social media especially among Millennialss, this study determines the impact of social media on their financial behavior.

To fulfill this objective, this study adopts quantitative research approach, which includes collection of primary data from online survey using Google Form. A self-structured questionnaire has been used to examine investment patterns of Millennialss. It includes questions related to demographics and their investment behavior based on 5-point Likert scale. For data analysis, this study uses a combination of statistical tests using SPSS 22.0 software, such as Correlation analysis, Regression Analysis, etc. to determine the relation between social media usage and investment behaviors. The study recommends fulfilling the need for financial literacy among young investors to prevent impulsive spending and make informed decisions. It will provide meaningful insights to decision-makers to promote universal financial literacy with tailored strategies to engage Millennials investors.

Keyword: Millennialss, investment decisions, social media, investment patterns, investment behavior

Introduction

Along with being the indicator of individual financial well-being, financial satisfaction is also a significant factor of overall life satisfaction (Vera-Toscano *et al.*, 2006; Diener and Biswas-Diener, 2002) ^[1, 2]. Each generation faces money management as a significant challenge when it comes to manage finances. One of the factors behind financial satisfaction is the way person manages finances in terms of savings, cash flow, debt, etc. (Joo and Grable, 2004) ^[3]. Overall investment behavior of an individual is an important aspect of financial investment. Every person is unique, and so are their financial hurdles and situations.

People use social media more than just for interacting with friends, family, and strangers. They also use social media to gather information, news, and entertainment (Yeo, 2014) ^[4]. People depend on social media to gather details related to decision-making (Gupta, 2019; Cooley and Parks-Yancy, 2019) ^[5, 6]. In addition, it is observed that social media affects financial decisions of individuals (Florendo and Estelami, 2019; Jha, 2019) ^[7, 8]. Social media affects various financial decisions like investment. Some of the recent examples of impact of social media on decision-making of investments are the "meme shock" frenzy and cryptocurrency bubble bust (Tandon *et al*, 2021; Pandey and Guillemette, 2024) ^[9, 10].

Some of the most popular social media platforms Millennialss use for investment details are YouTube, Instagram, Reddit, Twitter, LinkedIn, and Facebook (Forbes, 2023) ^[11]. It was asked what kinds of advice sought on social media most frequently in the survey. There are 57% Millennialss and Gen Z adults who encountered the advice on investing in bond and stock the most. Social media can provide helpful data. But users should understand that all the information they get is not accurate.

Correspondence Jayyavarapu Kusuma MBA Student, Woxsen University, Hyderabad, Telangana, India User knowledge and awareness on social media is important as they rely heavily on social media for gathering information (Rue, 2018; Reiter *et al*, 2023) [12, 13].

The role that social media play is undisputable in decision-making in this day and age, especially in investments and finance. With platforms like Twitter, YouTube, Instagram, and Facebook providing a lot of information on stock market trends, investment patterns, and financial advice, young investors are constantly looking at these platforms to redefine their investment behaviors. There has been a lot of debate related to impact of social media on psychology of investors. There is a lack of empirical studies determining the impact of social media on investment decisions of youth, especially in relation with long-term and short-term investments.

Social media shapes investor sentiment in order to influence investment behavior. Stock market returns could be affected by discussions on financial news forums and websites (Antweiler and Frank, 2004) [15]. It is observed that stock price movements could be predicted by more negative or positive sentiment in online forums. This effect was well regarded for less liquid, smaller stocks, which are highly vulnerable to change in sentiments. Investment behavior driven by social media use is usually impulsive as young investors decide on the basis of short-term trends and information without proper research (Veldhuizen, 2022) [16]. like "TikTok's FinTok and WallStreetBets" have encouraged strategies related to shortterm, risky trading tips, which may cause volatility in the market.

Literature Review

Social media truly shapes investor sentiment. It is among the key ways investment behavior is affected by social media. According to Antweiler and Frank (2004) [15], discussions on forums and financial news portals could affect returns on stock market. As per their studies, it is found that more negative or positive sentiments in online forums could forecast movements in stock prices. This effect was highly visible for less liquid, smaller stocks which are highly vulnerable to change in investor sentiments.

In the same way, a sentiment analysis was conducted by Bollen et al (2011) [17] on Twitter feeds and observed that stock market trends could be predicted by overall mood of tweets. It is found that there is a correlation between positive tweets and increasing stock prices, while there is a decline in stock prices due to negative sentiments. These findings favor the belief that social media directly affects market trends as investors are widely exposed to recommendations and opinions which are shared online. In terms of young investors, Eisenstein et al (2020) [18] discussed the use of social media platforms for investment decisions by Millennialss and Gen Z. It is observed that these generations may be influenced by financial tips on social media platforms as compared to their predecessors. Young investors often seek insights or tips from social media, which may turn them towards high-risk or speculative investments.

According to Veldhuizen (2022) [16], decisions made by following tips on social media are mostly impulsive as young investors decide on the basis of trends or short-term

insights without proper research. Social media platforms like "Tiktok's FinTok and WallstreetBets by Reddit have gained a lot of attention for all wrong reasons like promoting short-term, risky trading strategies.

There is also a significant influence of social media on long-term and short-term strategies for investment. Discussions on social media are often based on quick gains and short-term movements, which can motivate investors to make short-term bets (Wang *et al*, 2016) ^[19]. Meanwhile, traditional advices related to investment available on popular financial platforms are more likely to focus on long-term approaches for investment, which can help offset the social media's focus on short-term investments (Brown and Reiley, 2020) ^[20].

Research Gap

The way social media usage is associated with Millennialss' financial decisions is an area worth looking for. There have been a lot of studies on the usage of social media among young adults and baby boomers. This study considers the growing prevalence of social media use among different generations. Even though number of investors is increasing, especially those using social media for financial guidance, there is still a research gap on the relationship between social media usage and investment behavior of Millennialss.

Research Objectives

- To investigate the impact of social media usage on investment behavior of Millennialss
- To investigate the relationship between social media usage and investment behavior of Millennialss
- To predict investment behavior of Millennialss based on their age group and income levels

Hypotheses

H1: There is a significant impact of social media usage on investment behavior of Millennialss

H2: There is a significant relationship between social media usage and investment behavior of Millennialss

Methodology

This section discusses research design, research approach, data collection process, sampling technique and data analysis approach used to determine the impact of social media on investment behavior of Millennialss.

Research Design

To fulfil the objectives given above, this study adopts quantitative research design to collect real-time insights about the impact of social media usage among young adults. This research approach is considered ideal when numerical data is needed to find out actual impact of the given phenomenon.

Research Approach

This study is based on descriptive research approach which uncovers relationships between social media usage and investment patterns of Millennialss.

Data Collection

For collecting primary data, a self-structured questionnaire

will be prepared which includes questions which are carefully designed to gather relevant information and to test the above hypotheses. Primary data will be collected directly from participants who will participate in the online survey through Google Form.

Sampling technique

This study adopts convenience sampling technique for flexibility in selecting participants of the survey, i.e., Millennialss who are considering or making investment decisions based on their social media usage. The sample of the study includes 133 investors who are aged 29 to 44 years old (born 1981-1996) (Baresford Research, 2025) [14]. This age group was purposefully selected to focus on Millennialss who are usually more active on social media and more likely to be engaged in investment decisions. The participants were selected who are related to research criteria, i.e., investors who have interest or experience in

investments. The survey form was distributed using various channels like brokerage firms, social media platforms, and emails.

Data Analysis

For analyzing primary data, Excel spreadsheet and SPSS software 22.0 have been used to interpret responses and analyze findings. For objectives of this study, one sample t-test and Regression Analysis were conducted to find out the impact of social media, relationship between social media usage and financial decisions, and to predict investment behavior of young adults.

Data Analysis

When it comes to age distribution, 119 (89%) participants are 29 to 35 years old and 14 (10%) participants are 41 to 44 years old (Figure 1).

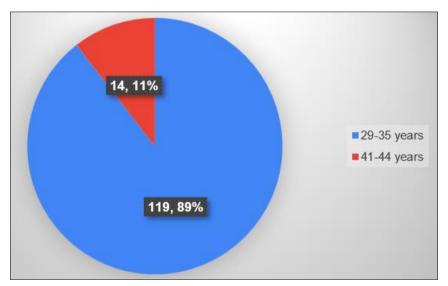


Fig 1: Age Group of Millennialss

There are 73 (55%) Millennialss in this study who are male participants and 60 (45%) participants are female in this study (Figure 2).

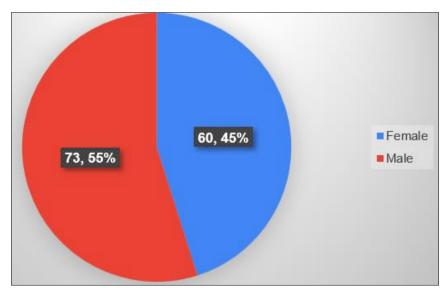


Fig 2: Gender of participants

When it comes to monthly income, 52 (39%) participants make Rs. 25,000 to Rs. 50,000 per month, 22 (17%) participants earn less than Rs. 25,000, 21 (16%) participants

are earning Rs. 50,000 to Rs. 1 lakh, and 38 (29%) participants earn more than 1 lakh (Figure 3).

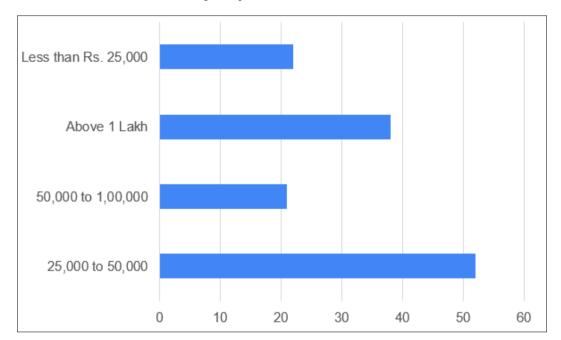


Fig 3: Monthly income of participants

When it comes to education level, 67 (50%) participants are post graduate and 66 (50%) participants are undergraduate (Fig 4).

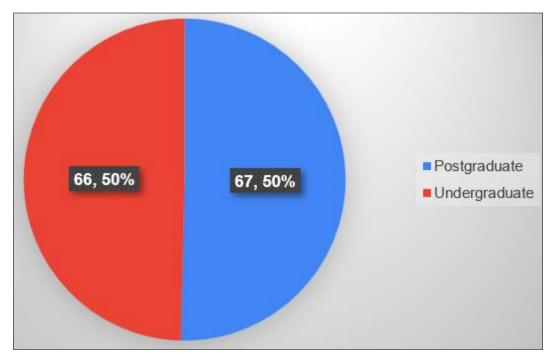


Fig 4: Education level of participants

There are 74 (56%) participants who use YouTube, 29 (22%) participants use Instagram, 8 (6%) participants use Facebook, 7 (5%) participants use WhatsApp channels, and

15 (11%) participants are using other platforms for investment decisions (Figure 5).

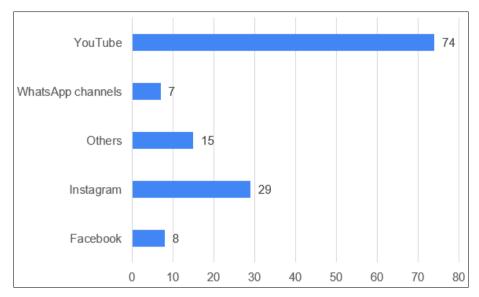


Fig 5: Social media platforms used for investment decisions

Social Media Use

When it comes to social media usage, 58 (44%) participants agree and 38 (29%) participants strongly agree that they use social media every day to stay updated on investment and financial news. There are 36 (27%) participants who agree and 22 (17%) participants who strongly agree that they follow investment-related groups, pages, or influencers. There are 45 (34%) participants who agree and 15 (11%) participants who strongly agree that they like, comment, and share financial content on social media. There are only 30

(23%) participants who agree and 8 (6%) participants who strongly agree that they trust investment advice on social media. There are 75 (56%) participants who agree and 29 (22%) participants who strongly agree that they verify investment data on social media before making decisions. Finally, 21 (16%) participants agree and 44 (33%) participants strongly agree that they prefer finance-related videos over Instagram, YouTube, etc. over reading articles (Table 1).

Table 1: Social Media Usage of Millennialss

| Items | | D | Neutral | Agree | SA |
|---|--|----------|----------|----------|----------|
| I use social media every day to stay updated on investment and financial news | | NA | 37 (28%) | 58 (44%) | 38 (29%) |
| I follow investment-related groups, pages, or influencers | | 15 (11%) | 52 (39%) | 36 (27%) | 22 (17%) |
| I like, comment, and share financial content on social media | | 23 (17%) | 42 (32%) | 45 (34%) | 15 (11%) |
| I trust investment advice on social media | | 36 (27%) | 52 (39%) | 30 (23%) | 8 (6%) |
| I verify investment data on social media before making decisions | | NA | 22 (16%) | 75 (56%) | 29 (22%) |
| I prefer finance-related videos over Instagram, YouTube, etc. over reading articles | | 15 (11%) | 46 (35%) | 21 (16%) | 44 (33%) |

When it comes to investment behavior, only 29 (22%) participants agree and 8 (6%) participants strongly agree that they have made investment decisions on social media multiple times, 23 (17%) participants agree and 24 (18%) participants strongly agree that they consider social media reliable for financial education, 29 (22%) participants agree

and 24 (18%) participants strongly agree that they have transformed their investment pattern after consuming social media content, and 22 (17%) participants agree and 23 (17%) participants strongly agree that social media influences their decisions more than newspapers, TV, financial advisors, etc. (Table 2).

Table 2: Investment Behavior of Millennialss

| Items | SD | D | Neutral | Agree | SA |
|--|--------|----------|----------|----------|----------|
| You have made investment decisions on social media multiple times | | 58 (44%) | 38 (29%) | 29 (22%) | 8 (6%) |
| You consider social media reliable for financial education | 7 (5%) | 28 (21%) | 51 (38%) | 23 (17%) | 24 (18%) |
| You have transformed your investment pattern after consuming social media content | | 51 (38%) | 29 (22%) | 29 (22%) | 24 (18%) |
| Social media influences my decisions more than newspapers, TV, financial advisors, | 23 | 36 (27%) | 20 (22%) | 22 (17%) | 23 (17%) |
| etc. | (17%) | 30 (27%) | 29 (22%) | 22 (1/%) | 23 (1/%) |

Impact of Social Media Usage on Investment Behavior of Millennials: When it comes to determine the impact of social media usage on investment pattern, one-sample t-test was conducted using SPSS software. It was observed that

the value of significance (p-value) was 0.000 (p<0.005). It suggests strong impact of social media usage. Hence, H1 is accepted i.e., there is a significant impact of social media usage on investment behavior of Millennialss (Table 3).

Test Value = 0 95% Confidence Interval Mean df Sig. (2-tailed) of the Difference t Difference Lower Upper I use social media every day to stay updated on investment and 61.317 132 .000 3.88 4.14 4.008 financial news I follow investment-related groups, pages, or influencers 36.088 132 .000 3.368 3.18 3.55 I like, comment, and share financial content on social media 35.354 132 .000 3.271 3.09 3.45 I trust investment advice on social media 35.074 132 .000 2.970 2.80 3.14 3.895 3.74 I verify investment data on social media before making decisions 48.648 132 .000 4.05 I prefer finance-related videos over Instagram, YouTube, etc. over 34,449 132 .000 3.602 3.39 3.81 reading articles 35.441 132 .000 2.902 2.74 3.06 I have made investment decisions on social media multiple times I consider social media reliable for financial education 32.830 132 .000 3.218 3.02 3.41 I have transformed my investment pattern after consuming social 32.386 132 3.195 3.00 .000 3.39 media content Social media influences my decisions more than newspapers, TV, 24.731

Table 3: One-Sample Test on Millennialss

Relationship between Social Media Usage **Investment Behavior of Millennials**

financial advisors, etc.

When it comes to determine relationship between social media usage and investment behavior, Multiple Regression analysis was conducted using SPSS software. When looking at model summary (Table 4), the value of R (0.43) shows moderate positive correlation between "social media usage (SM) and investment behavior (IB)". In addition, the value of R2 (0.185) shows 18.5% of variance in IB. It indicates significant relationship between social media usage and investment behavior.

Table 4: Model Summary for relation between social media usage and investment behavior

| s | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|---|-------|----------|----------------------|----------------------------|
| 1 | .430a | .185 | .178 | 3.50518 |
| | | | | |

a. Predictors: (Constant), SM

When looking at ANOVA table (Table 5), the F value of 29.675 and p value of 0.000 (p<0.05) suggests that social media usage significantly predicts investment behavior (Table 5).

Table 5: ANOVA^a for relation between social media usage and investment behavior

| Model | | Sum of Squares | df | Mean Square | F | Sig. | | | |
|-------|---------------------------|-------------------|---------|----------------|--------|-------|--|--|--|
| | Regression | 364.599 | 1 | 364.599 | 29.675 | .000b | | | |
| 1 | Residual | 1609.506 | 131 | 12.286 | | | | | |
| | Total | 1974.105 | 132 | | | | | | |
| | a. Dependent Variable: IB | | | | | | | | |
| | ŀ | o. Predictors: | (Consta | nt), SM | • | • | | | |

a. Dependent Variable: IB b. Predictors: (Constant), SM

When looking at Coefficient table (Table 6), investment behavior rises by 0.439 units for every single unit rise in use of social media, as per "Unstandardized Coefficient (B)" value of 0.439. The Beta value of 0.430 shows strength of relation between SM and IB. Most importantly, significance (p-value) of 0.000 shows statistically significant relationship between social media usage and investment behavior.

Table 6: Coefficients^a for relation between social media usage and investment behavior

2.895

2.66

3.13

| Model | | Unstandardized Coefficients | | | | Sig. |
|-------|------------|--------------------------------|------------|------|-------|------|
| | | В | Std. Error | Beta | | |
| 1 | (Constant) | 2.946 | 1.728 | | 1.705 | .091 |
| I | SM | .439 | .081 | .430 | 5.447 | .000 |

a. Dependent Variable: IB

132

.000

In summary, H2 is accepted as per the regression analysis, i.e., there is a significant relationship between social media usage and investment behavior of Millennialss.

Investment Behavior of Millennials based on their Age **Group and Income Levels**

When looking at model summary (Table 7), the value of R (0.291) shows weak positive correlation among Investment Behavior (dependent variable) and predictors (age and income). The value of R Square (0.085%) shows only 0.5% variance in IB by age and income combined. The variance is slightly lower (Adjusted R Square = 0.07) when adjusted for several predictors (Table 7).

Table 7: Model Summary for investment behavior based on age group and income levels

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------|----------|----------------------|----------------------------|
| 1 | .291a | .085 | .070 | 3.72849 |

a. Predictors: (Constant), Age, Monthly Income

When looking at ANOVA table, Regression model is found statistically significant as F value is 6.003 and p value is 0.003 (p<0.05). It means predictor variables significantly predict investment behavior (Table 8).

Table 8: ANOVA^a for investment behavior based on age group and income levels

| | Model | Sum of Squares | df | Mean Square | F | Sig. |
|---|------------|-----------------------|-----|-------------|-------|-------|
| | Regression | 166.891 | 2 | 83.446 | 6.003 | .003b |
| 1 | Residual | 1807.214 | 130 | 13.902 | | |
| | Total | 1974.105 | 132 | | | |

b. Predictors: (Constant), Age, Monthly Income

When looking at constant baseline (B) value, it seems that investment behavior declines by 1.079 units for every single unit rise in monthly income. Beta value of-0.3 suggests moderate negative impact of monthly income on investment behavior with statistically significant predictor (p = 0.001). In addition, there is a negligible impact of age on investment behavior (-0.032) and predictor is also not statistically significant (p = 0.721)" (Table 9).

Table 9: Coefficients^a for investment behavior based on age group and income levels

| Model | | Unstandardized Coefficients | | | | Sig. |
|-------|----------------|--------------------------------|------------|------|--------|------|
| | | В | Std. Error | Beta | | |
| | (Constant) | 15.419 | 1.735 | | 8.889 | .000 |
| 1 | Monthly Income | -1.079 | .321 | 300 | -3.362 | .001 |
| | Age | 401 | 1.120 | 032 | 357 | .721 |

a. Dependent Variable: IB

As a whole, the regression model is significant, but investment behavior is predicted only by monthly income (p < 0.001). It means there is a meaningful impact of monthly income on investment behavior of Millennialss. On the other side, there is not much impact of age on investment behavior. So, age doesn't play any role in how Millennialss invest. In simple words, only income of Millennialss matters when it comes to investment behavior.

Discussion and Conclusion

This study has analyzed investment patterns and impact of social media usage on investment behavior of Millennialss. It is observed that there is a significant impact of income levels on their investment pattern. In addition, there is also a significant relationship between social media usage and financial behavior of Millennialss. This study is significant for young investors to understand their patterns. In this study, the results are found consistent with earlier studies that have proven that social media can redefine decision-making and investor sentiment.

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